

## **IDI topic guides for pharmacy attendants in Nepal**

1. Here is an eye picture of a patient who developed this condition after something fell in his eye while working on a farm. Have you seen patients like this before coming to your pharmacy? (show picture of a corneal ulcer)
2. Could you tell me what you think this condition is?
3. What do you think causes this eye condition?
4. How often do people seek your help for this condition?
5. How do you advise patients with this condition?
6. What treatment options can you offer these patients?
7. Can you tell us about any recent experiences you have had advising/treating a customer with this type of eye infection?
8. What are the outcomes of patients you advise/treat with this condition?
9. Are there occasions when you would refer people with this condition to a health centre or to a hospital? If yes, please tell us about why you advised them to seek help in these places?
10. Are there challenges to referring people to the health centre-both for you and/or for the patient? (Will need probing)
11. What steps could be taken to make it easier/more convenient to refer patients with eye problems to health centres or hospital, without any delay, when they present at your pharmacy? (Will need probing)