FGD topic guides for pharmacy attendants in Nepal

- 1. Can you tell us what you know about corneal infections?
- 2. Can you please describe how you manage such patients when they present to your pharmacy?
- 3. What are the challenges in treating patients with these conditions?
- 4. What are some of the things you feel might support you to manage these patients better?
- 5. Are there occasions when you would refer people with eye infections to a health centre or to a hospital? If yes, please tell us about why you advised them to seek help in these places?
- 6. Would referring patients affect your pharmacy in any way? If yes, please tell us how?
- 7. Can you describe the relationship your pharmacy has with the health centre/ hospital near you?
- 8. What steps could be taken to make it easier/more convenient to refer patients with eye problems to health centres or hospital, when they present at your pharmacy?
- 9. Many patients with these conditions delay in seeking ophthalmic care at the hospital and they often have poor outcomes. What do you suggest are ways we can avoid delays (from persepective of patient, pharmacy and hospital)?