

facility_xlsform_english.xls

N InterviewerCode 1 Interviewer code	integer
N FacilityName 2 Name of facility	text <input type="text"/>
N FacilityCode 3 Facility code	integer
N DistrictCode 4 District code	integer
N NameInC 5 What is your name?	text <input type="text"/>
N RoleInC 6 What is your role in the facility?	select_one facility_role <input type="radio"/> In-charge, clinician 1 <input type="radio"/> In-charge, non-clinician 2 <input type="radio"/> Deputy/duty in-charge, clinician 3 <input type="radio"/> Deputy/duty in-charge, non-clinician 4 <input type="radio"/> Other, clinician 5 <input type="radio"/> Other, non-clinician 6
N FacilityType 7 First I'd like to ask some background questions about the facility. Is this facility private commercial, mission or NGO?	select_one facility_type <input type="radio"/> Private commercial 1 <input type="radio"/> Mission 2 <input type="radio"/> NGO 3 <input type="radio"/> Other 4 <input type="radio"/> Don't know 99
N TypeOther Please specify how the facility is owned	text <div style="text-align: right;">\${FacilityType}=4 R</div> <input type="text"/>
N OtherFacilities 8 Does the owner of this facility own any other dispensaries, health centres or hospitals?	select_one yes_no_dk <div style="text-align: right;">\${FacilityType}!=3 R</div> <input type="radio"/> Yes 1 <input type="radio"/> No 2 <input type="radio"/> Don't know 99
N NumberOwned 9 How many?	integer <div style="text-align: right;">\${OtherFacilities}=1 R</div>
N FBOOwner 10 Which religious denomination owns this facility ?	select_one fbo_list <input type="radio"/> Christian, catholic 1 <input type="radio"/> Christian, protestant 2 <input type="radio"/> Christian, denomination not

	<p>specified ³</p> <p><input type="radio"/> Muslim ⁴</p> <p><input type="radio"/> Other religion, specify ⁵</p> <p><input type="radio"/> Don't know ⁹⁹</p>
<p>N</p> <p>FBOOther</p> <p>Please specify the religion</p>	<p>text</p> <p style="text-align: right;">\${FBOOwner}=5 R</p> <p><input type="text"/></p>
<p>N</p> <p>NGOOwner</p> <p>11 Does the NGO that owns this facility own any other dispensaries, health centres or hospitals?</p>	<p>select_one yes_no_dk</p> <p><input type="radio"/> Yes ¹</p> <p><input type="radio"/> No ²</p> <p><input type="radio"/> Don't know ⁹⁹</p>
<p>N</p> <p>NumberOwnedNGO</p> <p>12 How many?</p>	<p>integer</p> <p style="text-align: right;">\${NGOOwner}=1 R</p>
<p>N</p> <p>FacilityLevel</p> <p>13 What is the level of the facility?</p>	<p>select_one levels</p> <p><input type="radio"/> Dispensary ¹</p> <p><input type="radio"/> Health centre ²</p> <p><input type="radio"/> Hospital ³</p> <p><input type="radio"/> Designated district hospital (DDH) ⁴</p> <p><input type="radio"/> Other, specify ⁵</p> <p><input type="radio"/> Don't know ⁹⁹</p>
<p>N</p> <p>LevelOther</p> <p>Please specify facility level</p>	<p>text</p> <p style="text-align: right;">\${FacilityLevel}=5 R</p> <p><input type="text"/></p>
<p>N</p> <p>APHFTA</p> <p>14 Are you part of APHFTA?</p>	<p>select_one yes_no_dk</p> <p><input type="radio"/> Yes ¹</p> <p><input type="radio"/> No ²</p> <p><input type="radio"/> Don't know ⁹⁹</p>
<p>N</p> <p>CSSC</p> <p>15 Are you part of CSSC?</p>	<p>select_one yes_no_dk</p> <p><input type="radio"/> Yes ¹</p> <p><input type="radio"/> No ²</p> <p><input type="radio"/> Don't know ⁹⁹</p>
<p>N</p> <p>OpenHours</p> <p>16 Is the facility open 24 hours a day, 7 days a week?</p>	<p>select_one yes_no</p> <p><input type="radio"/> Yes ¹</p> <p><input type="radio"/> No ²</p>
<p>N</p> <p>GovStaff</p> <p>17 Is anyone who works here paid by the government?</p>	<p>select_one yes_no_dk</p> <p><input type="radio"/> Yes ¹</p> <p><input type="radio"/> No ²</p> <p><input type="radio"/> Don't know ⁹⁹</p>
<p>N</p> <p>YearFounded</p> <p>18 In which year was the facility founded here?</p> <p><i>If Don't Know enter 9999</i></p>	<p>integer</p>
<p>N</p>	<p>select_one yes_no_dk</p>

BRNVisit 19 Has the facility had a visit from BRN/Big Results Now in the last two years?	<input type="radio"/> Yes 1 <input type="radio"/> No 2 <input type="radio"/> Don't know 99
N BRNNum 20 How many visits have you had from BRN in the last two years? <i>If Don't Know enter 99</i>	integer
N BRNDate 21 When was the last visit from BRN?	date Month: <input type="text"/> Year: <input type="text"/>
N BRNQIP 22 Did you receive a QIP/quality improvement plan from BRN?- can I see it?	select_one seen_list <input type="radio"/> Yes, seen 1 <input type="radio"/> Yes, not seen 2 <input type="radio"/> No 3 <input type="radio"/> Don't know 99
N MOHVisit 23 Has the facility had a visit from Ministry of Health (MoH) in the last two years, other than for BRN?	select_one yes_no_dk <input type="radio"/> Yes 1 <input type="radio"/> No 2 <input type="radio"/> Don't know 99
N MOHDate 24 When was the last visit from MOH, other than for BRN?	date \${MOHVisit}=1 R Month: <input type="text"/> Year: <input type="text"/>
N MOHReason 25 Why did they come?	text \${MOHVisit}=1 R <input type="text"/>
N FacilitiesNear 26 Are there any other facilities - dispensaries, health centres or hospitals, but not drugstores or referral hospitals - within about 2km of here?	select_one yes_no_dk <input type="radio"/> Yes 1 <input type="radio"/> No 2 <input type="radio"/> Don't know 99
N NumberGov 27 How many of those are of each of the following types.... Government? <i>If Don't Know enter 99</i>	integer
N NumberFBO 28 ... faith-based or not-for-profit? <i>If Don't Know enter 99</i>	integer
N NumberPFP 29 ... private for profit?	integer

<p>N DKT 41 ... DKT/Trust?</p>	<p>select_one yes_no <input type="radio"/> Yes 1 <input type="radio"/> No 2</p>
<p>N DKTPast 42 Has it been in the past?</p>	<p>select_one yes_no_dk \${DKT}=2 R <input type="radio"/> Yes 1 <input type="radio"/> No 2 <input type="radio"/> Don't know 99</p>
<p>N OtherProgram 43 Is this facility part of any other programmes to improve quality, or increase the scope of services provided?</p>	<p>select_one yes_no <input type="radio"/> Yes 1 <input type="radio"/> No 2</p>
<p>N OtherProgramName Which program(s)?</p>	<p>text \${OtherProgram}=1 R <input style="width: 100px; height: 20px;" type="text"/></p>
<p>N ControlSCA 44 Have you recieved an assessment by the SafeCare programme?</p>	<p>select_one yes_no_dk <input type="radio"/> Yes 1 <input type="radio"/> No 2 <input type="radio"/> Don't know 99</p>
<p>N ControlQIP 45 Have you received a QIP from SafeCare?</p>	<p>select_one yes_no_dk <input type="radio"/> Yes 1 <input type="radio"/> No 2 <input type="radio"/> Don't know 99</p>
<p>N SeniorClinician 46 What is the qualification of the most senior clinician who is employed here (not a visiting consultant)?</p>	<p>select_one clinician_list <input type="radio"/> Doctor/Physician/Medical Officer 1 <input type="radio"/> Assistant Medical Officer/AMO 2 <input type="radio"/> Clinical Officer/CO 3 <input type="radio"/> Nurse/midwife 4 <input type="radio"/> Other, specify 5</p>
<p>N OtherCadre Please specify qualification</p>	<p>text \${SeniorClinician}=5 R <input style="width: 100px; height: 20px;" type="text"/></p>
<p>N InCharge 47 Is the most senior clinician (mentioned above) in charge of the management of the facility, or is there an administrative/non-clinical manager who oversees the running of the facility? Or is the responsibility shared by a clinician and non-clinician?</p>	<p>select_one incharge_list <input type="radio"/> Senior clinician is the in-charge 1 <input type="radio"/> Other clinician is the in-charge 2 <input type="radio"/> Administrator/non-clinician is the in-charge 3 <input type="radio"/> Responsibility shared by clinician and non-clinician 4 <input type="radio"/> Don't know 99</p>
<p>N Loan1 48 Has the facility received any loans in the last two years?</p>	<p>select_one yes_no_dk <input type="radio"/> Yes 1 <input type="radio"/> No 2 <input type="radio"/> Don't know 99</p>

<p>N LoanSource1 49 What was the source of the loan?</p>	<p>text <input type="text"/></p>
<p>N LoanValue1 50 What was the total value of the loan in shillings? <i>If Don't Know enter 9999</i></p>	<p>integer</p>
<p>N LoanInterest1 51 What is the interest rate of the loan? <i>If Don't Know enter 99</i></p>	<p>decimal</p>
<p>N LoanDate1 52 When did you take out the loan?</p>	<p>date Month: <input type="text"/> Year: <input type="text"/></p>
<p>N LoanYears1 53 What is the period of the loan?... Years <i>If Zero Years enter 0. If Don't Know enter 99</i></p>	<p>integer</p>
<p>N LoanMonths1 54 .. And months? <i>If Zero Months enter 0. If Don't Know enter 99</i></p>	<p>integer</p>
<p>N LoanPurpose1 55 What was the purpose of the loan? <i>Tick all that apply</i></p>	<p>select_multiple purpose_list <input type="checkbox"/> Infrastructure/renovations 1 <input type="checkbox"/> Medical equipment 2 <input type="checkbox"/> Other equipment/assets 3 <input type="checkbox"/> Stock of medicines/medical supplies 4 <input type="checkbox"/> Other operating expenses 5</p>
<p>N Loan2 56 Has the facility received any other loans in the last two years?</p>	<p>select_one yes_no_dk \${Loan1}=1 R <input type="radio"/> Yes 1 <input type="radio"/> No 2 <input type="radio"/> Don't know 99</p>
<p>N LoanSource2 57 What was the source of the loan?</p>	<p>text <input type="text"/></p>
<p>N LoanValue2 58 What was the total value of the loan in shillings? <i>If Don't Know enter 9999</i></p>	<p>integer</p>
<p>N LoanInterest2 59 What is the interest rate of the loan? <i>If Don't Know enter 99</i></p>	<p>decimal</p>

<p>N LoanDate2 60 When did you take out the loan?</p>	<p>date</p> <p>Month: <input type="text"/></p> <p>Year: <input type="text"/></p>
<p>N LoanYears2 61 What is the period of the loan?... Years <i>If Zero Years enter 0. If Don't Know enter 99</i></p>	<p>integer</p>
<p>N LoanMonths2 62 .. And months? <i>If Zero Months enter 0. If Don't Know enter 99</i></p>	<p>integer</p>
<p>N LoanPurpose2 63 What was the purpose of the loan? <i>Tick all that apply</i></p>	<p>select_multiple purpose_list</p> <p><input type="checkbox"/> Infrastructure/renovations 1</p> <p><input type="checkbox"/> Medical equipment 2</p> <p><input type="checkbox"/> Other equipment/assets 3</p> <p><input type="checkbox"/> Stock of medicines/medical supplies 4</p> <p><input type="checkbox"/> Other operating expenses 5</p>
<p>N Loan3 64 Has the facility received any other loans in the last two years?</p>	<p>select_one yes_no_dk \${Loan2}=1 R</p> <p><input type="radio"/> Yes 1</p> <p><input type="radio"/> No 2</p> <p><input type="radio"/> Don't know 99</p>
<p>N LoanSource3 65 What was the source of the loan?</p>	<p>text</p> <p><input type="text"/></p>
<p>N LoanValue3 66 What was the total value of the loan in shillings? <i>If Don't Know enter 9999</i></p>	<p>integer</p>
<p>N LoanInterest3 67 What is the interest rate of the loan? <i>If Don't Know enter 99</i></p>	<p>decimal</p>
<p>N LoanDate3 68 When did you take out the loan?</p>	<p>date</p> <p>Month: <input type="text"/></p> <p>Year: <input type="text"/></p>
<p>N LoanYears3 69 What is the period of the loan?... Years <i>If Zero Years enter 0. If Don't Know enter 99</i></p>	<p>integer</p>
<p>N LoanMonths3 70 .. And months?</p>	<p>integer</p>

<p><i>If Zero Months enter 0. If Don't Know enter 99</i></p>	
<p>N LoanPurpose3 71 What was the purpose of the loan? <i>Tick all that apply</i></p>	<p>select_multiple purpose_list <input type="checkbox"/> Infrastructure/renovations 1 <input type="checkbox"/> Medical equipment 2 <input type="checkbox"/> Other equipment/assets 3 <input type="checkbox"/> Stock of medicines/medical supplies 4 <input type="checkbox"/> Other operating expenses 5</p>
<p>N Loan4 72 Has the facility received any other loans in the last two years?</p>	<p>select_one yes_no_dk \${Loan3}=1 R <input type="radio"/> Yes 1 <input type="radio"/> No 2 <input type="radio"/> Don't know 99</p>
<p>N LoanSource4 73 What was the source of the loan?</p>	<p>text <input type="text"/></p>
<p>N LoanValue4 74 What was the total value of the loan in shillings? <i>If Don't Know enter 9999</i></p>	<p>integer</p>
<p>N LoanInterest4 75 What is the interest rate of the loan? <i>If Don't Know enter 99</i></p>	<p>decimal</p>
<p>N LoanDate4 76 When did you take out the loan?</p>	<p>date Month: <input type="text"/> Year: <input type="text"/></p>
<p>N LoanYears4 77 What is the period of the loan?... Years <i>If Zero Years enter 0. If Don't Know enter 99</i></p>	<p>integer</p>
<p>N LoanMonths4 78 .. And months? <i>If Zero Months enter 0. If Don't Know enter 99</i></p>	<p>integer</p>
<p>N LoanPurpose4 79 What was the purpose of the loan? <i>Tick all that apply</i></p>	<p>select_multiple purpose_list <input type="checkbox"/> Infrastructure/renovations 1 <input type="checkbox"/> Medical equipment 2 <input type="checkbox"/> Other equipment/assets 3 <input type="checkbox"/> Stock of medicines/medical supplies 4 <input type="checkbox"/> Other operating expenses 5</p>
<p>N trriageask</p>	<p>select_one triage_list <input type="radio"/> Yes, assessed by health</p>

<p>80 Now I'd like to ask a few questions about the way the facility is run and managed. Does the facility have a triage system – a system in which every patient who enters the facility is assessed (their vitals) whether they need to be seen urgently? Who does this check ?</p>	<p>professional (e.g. nurse) ¹ <input type="radio"/> Yes, but assessed by unqualified person (e.g. receptionist) ² <input type="radio"/> No triage system ³</p>
<p>N recordsask 81 Do you use patient records? These are files containing the medical history of a patient that do not leave the health facility. Are there patients who you don't create a patient record for? Please explain.</p>	<p>select_one records_list <input type="radio"/> Patient record for all patients ¹ <input type="radio"/> Patient record for some patients ² <input type="radio"/> No patient records system ³</p>
<p>N mtuhaask 82 Do you submit information on patient cases to MTUHA – the government's health management information system?</p>	<p>select_one yes_no <input type="radio"/> Yes ¹ <input type="radio"/> No ²</p>
<p>N patindsask 83 Do you monitor any patient indicators at this facility other than those submitted to MTUHA By patient indicators, I mean numbers which you measure to tell you something about whether the facility is providing quality services. For example, you might monitor the number of women referred to PMTCT. If you do monitor them, how many do you monitor? Can you give examples?</p>	<p>select_one kpi_no <input type="radio"/> 1-2 patient indicators ¹ <input type="radio"/> 3-9 patient indicators ² <input type="radio"/> 10+ patient indicators ³ <input type="radio"/> No patient indicators ⁴</p>
<p>N freqpatindsask 84 Do you regularly produce a report reviewing these patient indicators? By report, I mean a document in which you have tables or graphs to help your team review the performance of this facility. How frequently do you produce these reports?</p>	<p>select_one freq \${patindsask}!=4 R <input type="radio"/> Yearly ¹ <input type="radio"/> Quarterly ² <input type="radio"/> Monthly ³ <input type="radio"/> Weekly ⁴ <input type="radio"/> Never ⁵</p>
<p>N busindsask 85 Do you monitor any business performance indicators at this facility? For example, you might monitor the income from NHIF or cash patients. These are numbers which tell you about the business performance of the facility. If you do monitor them, how many do you monitor? Can you give examples?</p>	<p>select_one kpibusiness_no <input type="radio"/> 1-2 business indicators ¹ <input type="radio"/> 3-9 business indicators ² <input type="radio"/> 10+ business indicators ³ <input type="radio"/> No business indicators ⁴</p>
<p>N freqbusindsask 86 Do you regularly produce a report reviewing these business performance indicators? How frequently do you produce this report?</p>	<p>select_one freq \${busindsask}!=4 R <input type="radio"/> Yearly ¹ <input type="radio"/> Quarterly ² <input type="radio"/> Monthly ³ <input type="radio"/> Weekly ⁴ <input type="radio"/> Never ⁵</p>
<p>N targetask 87 Do you set targets for this facility to achieve? By targets, I mean specific numerical or quantitative goals which you aim for the facility to reach in the future. What kind of targets do you set – can you give examples? Over what period of time are the targets set?</p>	<p>select_one target_list \${patindsask}!=4 or \${busindsask}!=4 or \${mtuhaask}!=2 R <input type="radio"/> Main focus is on short term (up to one year) targets ¹ <input type="radio"/> Main focus is on long term (over</p>

	<p>one year) targets ²</p> <p><input type="radio"/> Combination of short-term and long-term targets ³</p> <p><input type="radio"/> No targets ⁴</p>
<p>N</p> <p>trainask</p> <p>88 Do you have a training plan in place to improve the skills of your health workers going forward? How many years does this plan cover?</p>	<p>select_one train_list</p> <p><input type="radio"/> Long term plan (more than one year) in place ¹</p> <p><input type="radio"/> Short term plan (one year or less) in place ²</p> <p><input type="radio"/> No training plan in place ³</p>
<p>N</p> <p>payask</p> <p>89 Do healthcare workers in the OPD receive a fixed monthly salary? Or does the salary vary from month to month based on facility or individual performance? If yes, can you explain further?</p> <p><i>Tick all that apply</i></p>	<p>select_multiple pay_list</p> <p><input type="checkbox"/> Fixed monthly salary ¹</p> <p><input type="checkbox"/> Share of facility revenue ²</p> <p><input type="checkbox"/> Bonus based on targets of patient numbers ³</p> <p><input type="checkbox"/> Bonus based on other measures of performance ⁴</p>
<p>N</p> <p>appraisalask</p> <p>90 Do you have any formal system to appraise the performance of healthcare workers? For example, in the government sector they use an appraisal system called OPLUS.</p>	<p>select_one appraisal_list</p> <p><input type="radio"/> Formal appraisal system exists ¹</p> <p><input type="radio"/> No formal and regular appraisal system ²</p>
<p>N</p> <p>inventask</p> <p>91 Do you keep an inventory of your drug stock? That is, do you physically count how many of each drug you have from time to time? How often do you carry out an inventory of your stock?</p>	<p>select_one invent_freq</p> <p><input type="radio"/> Every quarter or more frequently ¹</p> <p><input type="radio"/> Every six months ²</p> <p><input type="radio"/> Every year ³</p> <p><input type="radio"/> No inventory ⁴</p>
<p>N</p> <p>budgetask</p> <p>92 Do you have an annual budget of the likely costs the health facility will face over the next year?</p>	<p>select_one yes_no</p> <p><input type="radio"/> Yes ¹</p> <p><input type="radio"/> No ²</p>
<p>N</p> <p>profitask</p> <p>93 Do you produce an annual statement of the facility revenue and expenditure?</p> <p><i>Probe by asking about profit and loss statement</i></p>	<p>select_one yes_no</p> <p><input type="radio"/> Yes ¹</p> <p><input type="radio"/> No ²</p>
<p>N</p> <p>OPD_present</p> <p>94 Now I'd like to ask about how many patients of different types the facility treats. We are only interested in the number of patients, not the names of patients. If possible, I'd like to copy these numbers from your MTUHA records or original registers, to make sure the numbers are as precise as possible. Firstly do you have the following ... OPD (outpatient department)?</p>	<p>select_one yes_no</p> <p><input type="radio"/> Yes ¹</p> <p><input type="radio"/> No ²</p>
<p>N</p> <p>IPD_present</p> <p>95 IPD (inpatient department)</p>	<p>select_one yes_no</p> <p><input type="radio"/> Yes ¹</p> <p><input type="radio"/> No ²</p>
<p>N</p> <p>CTC_present</p>	<p>select_one yes_no</p>

96 CTC/HIV clinic	<input type="radio"/> Yes 1 <input type="radio"/> No 2
N TB_present 97 TB clinic	select_one yes_no <input type="radio"/> Yes 1 <input type="radio"/> No 2
N ANC_present 98 Antenatal care clinic	select_one yes_no <input type="radio"/> Yes 1 <input type="radio"/> No 2
N Del_present 99 Labour room or birth centre	select_one yes_no <input type="radio"/> Yes 1 <input type="radio"/> No 2
N Fam_present 100 Family planning clinic	select_one yes_no <input type="radio"/> Yes 1 <input type="radio"/> No 2
N Dia_present 101 Diabetes clinic	select_one yes_no <input type="radio"/> Yes 1 <input type="radio"/> No 2
N CTC_visits 102 Are visits in the CTC/HIV clinic recorded separately from OPD visits?	select_one yes_no \${CTC_present}=1 R <input type="radio"/> Yes 1 <input type="radio"/> No 2
N TB_visits 103 Are visits in the TB clinic recorded separately from OPD visits?	select_one yes_no \${TB_present}=1 R <input type="radio"/> Yes 1 <input type="radio"/> No 2
N Dia_visits 104 Are visits in the diabetes clinic recorded separately from OPD visits?	select_one yes_no \${Dia_present}=1 R <input type="radio"/> Yes 1 <input type="radio"/> No 2
	N opdpagel OPD Month 1
N OPDmonth 105 OPD visits [Month1]: Which month is the latest complete month with data available?	date Month: <input type="text"/> Year: <input type="text"/>
N OPD1 106 How many outpatient visits did you receive in [Month 1]? This number should include children and adults, first visits and revisits <i>If Don't Know enter 9999</i>	integer
N OPD1Source	select_one source_list \${OPD1}!=9999 R

107 (Give source of data)	<input type="radio"/> Patient register 1 <input type="radio"/> Monthly report 2 <input type="radio"/> Provider self-report 3
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	N opdpag2 OPD Month 2
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N OPD2 108 How many outpatient visits did you receive in [Month 2]? <i>If Don't Know enter 9999</i>	integer
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N OPD2Source 109 (Give source of data)	select_one source_list \${OPD2}!=9999 R <input type="radio"/> Patient register 1 <input type="radio"/> Monthly report 2 <input type="radio"/> Provider self-report 3
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	N opdpag3 OPD Month 3
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N OPD3 110 How many outpatient visits did you receive in [Month 3]? <i>If Don't Know enter 9999</i>	integer
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N OPD3Source 111 (Give source of data)	select_one source_list \${OPD3}!=9999 R <input type="radio"/> Patient register 1 <input type="radio"/> Monthly report 2 <input type="radio"/> Provider self-report 3
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	N ipdpag1 IPD Month 1
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N IPDmonth 112 IPD visits [Month1]: Which month is the latest complete month with data available?	date Month: <input type="text"/> Year: <input type="text"/>
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N IPD1 113 How many inpatient visits did you receive in [Month 1]? This number should include children and adults <i>If Don't Know enter 9999</i>	integer
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N IPD1Source 114 (Give source of data)	select_one source_list \${IPD1}!=9999 R <input type="radio"/> Patient register 1 <input type="radio"/> Monthly report 2
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	<input type="radio"/> Provider self-report 3
	N ipdpage2 IPD Month 2
N IPD2 115 How many inpatient visits did you receive in [Month 2]? <i>If Don't Know enter 9999</i>	integer
N IPD2Source 116 (Give source of data)	select_one source_list \${IPD2}!=9999 R <input type="radio"/> Patient register 1 <input type="radio"/> Monthly report 2 <input type="radio"/> Provider self-report 3
	N ipdpage3 IPD Month 3
N IPD3 117 How many inpatient visits did you receive in [Month 3]? <i>If Don't Know enter 9999</i>	integer
N IPD3Source 118 (Give source of data)	select_one source_list \${IPD3}!=9999 R <input type="radio"/> Patient register 1 <input type="radio"/> Monthly report 2 <input type="radio"/> Provider self-report 3
	N ctcpage1 CTC Month 1
N CTCmonth 119 CTC / HIV visits [Month1]: Which month is the latest complete month with data available?	date Month: <input type="text"/> Year: <input type="text"/>
N CTC1 120 How many CTC / HIV clinic visits did you receive in [Month 1]? <i>Include all types of visits such as those for HIV tests and treatment. If Don't Know enter 9999</i>	integer
N CTC1Source 121 (Give source of data)	select_one source_list \${CTC1}!=9999 R <input type="radio"/> Patient register 1 <input type="radio"/> Monthly report 2 <input type="radio"/> Provider self-report 3

	N ctcpage2 CTC Month 2
N CTC2 122 How many CTC / HIV clinic visits did you receive in [Month 2]? <i>If Don't Know enter 9999</i>	integer
N CTC2Source 123 (Give source of data)	select_one source_list \${CTC2}!=9999 R <input type="radio"/> Patient register 1 <input type="radio"/> Monthly report 2 <input type="radio"/> Provider self-report 3

	N ctcpage3 CTC Month 3
N CTC3 124 How many CTC / HIV clinic visits did you receive in [Month 3]? <i>If Don't Know enter 9999</i>	integer
N CTC3Source 125 (Give source of data)	select_one source_list \${CTC3}!=9999 R <input type="radio"/> Patient register 1 <input type="radio"/> Monthly report 2 <input type="radio"/> Provider self-report 3

	N tbpage1 TB Month 1
N TB_month 126 TB visits [Month1]: Which month is the latest complete month with data available?	date Month: <input type="text"/> Year: <input type="text"/>
N TB_1 127 How many TB clinic visits did you receive in [Month 1]? <i>If Don't Know enter 9999</i>	integer
N TB_1Source 128 (Give source of data)	select_one source_list \${TB_1}!=9999 R <input type="radio"/> Patient register 1 <input type="radio"/> Monthly report 2 <input type="radio"/> Provider self-report 3

	N tbpage2
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	TB Month 2
N TB_2 129 How many TB clinic visits did you receive in [Month 2]? <i>If Don't Know enter 9999</i>	integer
N TB_2Source 130 (Give source of data)	select_one source_list \${TB_2}!=9999 R <input type="radio"/> Patient register 1 <input type="radio"/> Monthly report 2 <input type="radio"/> Provider self-report 3
	N tbpage3 TB Month 3
N TB_3 131 How many TB clinic visits did you receive in [Month 3]? <i>If Don't Know enter 9999</i>	integer
N TB_3Source 132 (Give source of data)	select_one source_list \${TB_3}!=9999 R <input type="radio"/> Patient register 1 <input type="radio"/> Monthly report 2 <input type="radio"/> Provider self-report 3
	N ancpage1 ANC Month 1
N ANCmonth 133 ANC visits [Month1]: Which month is the latest complete month with data available?	date Month: <input type="text"/> Year: <input type="text"/>
N ANC1 134 How many ANC clinic visits did you receive in [Month 1]? <i>If Don't Know enter 9999</i>	integer
N ANC1Source 135 (Give source of data)	select_one source_list \${ANC1}!=9999 R <input type="radio"/> Patient register 1 <input type="radio"/> Monthly report 2 <input type="radio"/> Provider self-report 3
	N ancpage2 ANC Month 2
N ANC2	integer

<p>136 How many ANC clinic visits did you receive in [Month 2]? <i>If Don't Know enter 9999</i></p>	
<p>N ANC2Source 137 (Give source of data)</p>	<p>select_one source_list \${ANC2}!=9999 R <input type="radio"/> Patient register 1 <input type="radio"/> Monthly report 2 <input type="radio"/> Provider self-report 3</p>
	<p>N ancpage3 ANC Month 3</p>
<p>N ANC3 138 How many ANC clinic visits did you receive in [Month 3]? <i>If Don't Know enter 9999</i></p>	<p>integer</p>
<p>N ANC3Source 139 (Give source of data)</p>	<p>select_one source_list \${ANC3}!=9999 R <input type="radio"/> Patient register 1 <input type="radio"/> Monthly report 2 <input type="radio"/> Provider self-report 3</p>
	<p>N delpage1 DEL Month 1</p>
<p>N Delmonth 140 Deliveries [Month1]: Which month is the latest complete month with data available?</p>	<p>date Month: <input type="text"/> Year: <input type="text"/></p>
<p>N Del1 141 How many visits for deliveries did you receive in [Month 1]? <i>If Don't Know enter 9999</i></p>	<p>integer</p>
<p>N Del1Source 142 (Give source of data)</p>	<p>select_one source_list \${Del1}!=9999 R <input type="radio"/> Patient register 1 <input type="radio"/> Monthly report 2 <input type="radio"/> Provider self-report 3</p>
	<p>N delpage2 DEL Month 2</p>
<p>N Del2 143 How many visits for deliveries did you receive in [Month 2]? <i>If Don't Know enter 9999</i></p>	<p>integer</p>

<p>N Del2Source 144 (Give source of data)</p>	<p>select_one source_list \${Del2}!=9999 R <input type="radio"/> Patient register 1 <input type="radio"/> Monthly report 2 <input type="radio"/> Provider self-report 3</p>
	<p>N delpage3 DEL Month 3</p>
<p>N Del3 145 How many visits for deliveries did you receive in [Month 3]? <i>If Don't Know enter 9999</i></p>	<p>integer</p>
<p>N Del3Source 146 (Give source of data)</p>	<p>select_one source_list \${Del3}!=9999 R <input type="radio"/> Patient register 1 <input type="radio"/> Monthly report 2 <input type="radio"/> Provider self-report 3</p>
<p>N deliveries_inpatients 147 Are these deliveries also included in the inpatient records?</p>	<p>select_one yes_no \${IPD_present}=1 R <input type="radio"/> Yes 1 <input type="radio"/> No 2</p>
	<p>N fppage1 FP Month 1</p>
<p>N Fammonth 148 Family planning visits [Month1]: Which month is the latest complete month with data available?</p>	<p>date Month: <input type="text"/> Year: <input type="text"/></p>
<p>N Fam1 149 How many family planning clinic visits did you receive in [Month 1]? <i>If Don't Know enter 9999</i></p>	<p>integer</p>
<p>N Fam1Source 150 (Give source of data)</p>	<p>select_one source_list \${Fam1}!=9999 R <input type="radio"/> Patient register 1 <input type="radio"/> Monthly report 2 <input type="radio"/> Provider self-report 3</p>
	<p>N fppage2 FP Month 2</p>
<p>N</p>	<p>integer</p>

Fam2 151 How many family planning clinic visits did you receive in [Month 2]? <i>If Don't Know enter 9999</i>	
N Fam2Source 152 (Give source of data)	select_one source_list \${Fam2}!=9999 R <input type="radio"/> Patient register 1 <input type="radio"/> Monthly report 2 <input type="radio"/> Provider self-report 3

	N fppage3 FP Month 3
N Fam3 153 How many family planning clinic visits did you receive in [Month 3]? <i>If Don't Know enter 9999</i>	integer
N Fam3Source 154 (Give source of data)	select_one source_list \${Fam3}!=9999 R <input type="radio"/> Patient register 1 <input type="radio"/> Monthly report 2 <input type="radio"/> Provider self-report 3

	N diapage1 Diabetes Month 1
N Diamonth 155 Diabetes visits [Month1]: Which month is the latest complete month with data available?	date Month: <input type="text"/> Year: <input type="text"/>
N Dia1 156 How many diabetes clinic visits did you receive in [Month 1]? <i>If Don't Know enter 9999</i>	integer
N Dia1Source 157 (Give source of data)	select_one source_list \${Dia1}!=9999 R <input type="radio"/> Patient register 1 <input type="radio"/> Monthly report 2 <input type="radio"/> Provider self-report 3

	N diapage2 Diabetes Month 2
N Dia2	integer

158 How many diabetes clinic visits did you receive in [Month 2]? <i>If Don't Know enter 9999</i>	
N Dia2Source 159 (Give source of data)	select_one source_list \${Dia2}!=9999 R <input type="radio"/> Patient register 1 <input type="radio"/> Monthly report 2 <input type="radio"/> Provider self-report 3

	N diapage3 Diabetes Month 3
N Dia3 160 How many diabetes clinic visits did you receive in [Month 3]? <i>If Don't Know enter 9999</i>	integer
N Dia3Source 161 (Give source of data)	select_one source_list \${Dia3}!=9999 R <input type="radio"/> Patient register 1 <input type="radio"/> Monthly report 2 <input type="radio"/> Provider self-report 3

N Cash_present 162 Now I'd like to ask about how much money the facility takes in each month. We want to know this to see if being part of a quality improvement programme increases revenue for health facilities. This information will remain confidential and not be shared outside of the study team. If possible, I'd like to copy these numbers from your original record to make sure the numbers are as precise as possible. Firstly, do you receive revenue from cash patients?	select_one yes_no <input type="radio"/> Yes 1 <input type="radio"/> No 2
N Insurance_present 163 Do you accept patients who are able to pay through health insurance?	select_one yes_no <input type="radio"/> Yes 1 <input type="radio"/> No 2
N Govt_present 164 Do you ever receive cash transfers from government?	select_one yes_no <input type="radio"/> Yes 1 <input type="radio"/> No 2
N Contract_present 165 Do you have any contracts to provide services to government or private company employees? <i>This question refers to contracts other than health insurance</i>	select_one yes_no <input type="radio"/> Yes 1 <input type="radio"/> No 2
N Mobile_present 166 Do you have patients who pay by mobile money (e.g. M-pesa, Tigo pesa)?	select_one yes_no <input type="radio"/> Yes 1 <input type="radio"/> No 2
N	select_one yes_no

Mobile_record 167 Do you record mobile money payments separately from cash patients?	<p style="text-align: right;">\${Mobile_present}=1 R</p> <input type="radio"/> Yes 1 <input type="radio"/> No 2
	N cashpage1 Cash Month 1
N Cash1 168 What was your revenue from cash patients in [Month 1]? <i>If Don't Know enter 9999. If No Income enter 0</i>	integer
N Cash1Source 169 (Give source of data)	select_one source_list2 \${Cash1}!=9999 R <input type="radio"/> Register 1 <input type="radio"/> Monthly report 2 <input type="radio"/> Provider self-report 3
N Cashmonth 170 Which was Month 1, the latest completed month with data available?	date Month: <input type="text"/> Year: <input type="text"/>
	N cashpage2 Cash Month 2
N Cash2 171 What was your revenue from cash patients in [Month 2]? <i>If Don't Know enter 9999. If No Income enter 0</i>	integer
N Cash2Source 172 (Give source of data)	select_one source_list2 \${Cash2}!=9999 R <input type="radio"/> Register 1 <input type="radio"/> Monthly report 2 <input type="radio"/> Provider self-report 3
	N cashpage3 Cash Month 3
N Cash3 173 What was your revenue from cash patients in [Month 3]? <i>If Don't Know enter 9999. If No Income enter 0</i>	integer
N Cash3Source 174 (Give source of data)	select_one source_list2 \${Cash3}!=9999 R <input type="radio"/> Register 1 <input type="radio"/> Monthly report 2 <input type="radio"/> Provider self-report 3

	N insurancepage1 Health Insurance Month 1
N Ins1 175 How much did you bill/invoice insurance organisations in [Month 1]? <i>If Don't Know enter 9999. If No Income enter 0</i>	integer
N Ins1Source 176 (Give source of data)	select_one source_list2 \${Ins1}!=9999 R <input type="radio"/> Register 1 <input type="radio"/> Monthly report 2 <input type="radio"/> Provider self-report 3
N Insmonth 177 Which was Month 1, the latest completed month with data available?	date Month: <input type="text"/> Year: <input type="text"/>

	N insurancepage2 Health Insurance Month 2
N Ins2 178 How much did you bill/invoice insurance organisations in [Month 2]? <i>If Don't Know enter 9999. If No Income enter 0</i>	integer
N Ins2Source 179 (Give source of data)	select_one source_list2 \${Ins2}!=9999 R <input type="radio"/> Register 1 <input type="radio"/> Monthly report 2 <input type="radio"/> Provider self-report 3

	N insurancepage3 Health Insurance Month 3
N Ins3 180 How much did you bill/invoice insurance organisations in [Month 3]? <i>If Don't Know enter 9999. If No Income enter 0</i>	integer
N Ins3Source 181 (Give source of data)	select_one source_list2 \${Ins3}!=9999 R <input type="radio"/> Register 1 <input type="radio"/> Monthly report 2 <input type="radio"/> Provider self-report 3

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	governmentpage1 Government Transfers Month 1
N Gov1 182 How much did you receive in cash transfers from the government in [Month 1]? <i>If Don't Know enter 9999. If No Income enter 0</i>	integer
N Gov1Source 183 (Give source of data)	select_one source_list2 \${Gov1}!=9999 R <input type="radio"/> Register 1 <input type="radio"/> Monthly report 2 <input type="radio"/> Provider self-report 3
N Govmonth 184 Which was Month 1, the latest completed month with data available?	date Month: <input type="text"/> Year: <input type="text"/>

	N governmentpage2 Government Transfers Month 2
N Gov2 185 How much did you receive in cash transfers from the government in [Month 2]? <i>If Don't Know enter 9999. If No Income enter 0</i>	integer
N Gov2Source 186 (Give source of data)	select_one source_list2 \${Gov2}!=9999 R <input type="radio"/> Register 1 <input type="radio"/> Monthly report 2 <input type="radio"/> Provider self-report 3

	N governmentpage3 Government Tranfers Month 3
N Gov3 187 How much did you receive in cash transfers from the government in [Month 3]? <i>If Don't Know enter 9999. If No Income enter 0</i>	integer
N Gov3Source 188 (Give source of data)	select_one source_list2 \${Gov3}!=9999 R <input type="radio"/> Register 1 <input type="radio"/> Monthly report 2 <input type="radio"/> Provider self-report 3

	N contractpage1
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	Contracts Month 1
N Contract1 189 How much did you bill for contracts, for example with government of private companies, in [Month 1]? <i>If Don't Know enter 9999. If No Income enter 0</i>	integer
N Contract1Source 190 (Give source of data)	select_one source_list2 \${Contract1}!=9999 R <input type="radio"/> Register 1 <input type="radio"/> Monthly report 2 <input type="radio"/> Provider self-report 3
N Contractmonth Which was Month 1, the latest completed month with data available?	date Month: <input type="text"/> Year: <input type="text"/>

	N contractpage2 Contracts Month 2
N Contract2 191 How much did you bill for contracts, for example with government of private companies, in [Month 2]? <i>If Don't Know enter 9999. If No Income enter 0</i>	integer
N Contract2Source 192 (Give source of data)	select_one source_list2 \${Contract2}!=9999 R <input type="radio"/> Register 1 <input type="radio"/> Monthly report 2 <input type="radio"/> Provider self-report 3

	N contractpage3 Contracts Month 3
N Contract3 193 How much did you bill for contracts, for example with government of private companies, in [Month 3]? <i>If Don't Know enter 9999. If No Income enter 0</i>	integer
N Contract3Source 194 (Give source of data)	select_one source_list2 \${Contract3}!=9999 R <input type="radio"/> Register 1 <input type="radio"/> Monthly report 2 <input type="radio"/> Provider self-report 3

	N mpesapage1 Mpesa Month 1
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<p>N Mpesa1 194 How much did you receive from mobile money (e.g. M-pesa, Tigo pesa), if not included in cash payments, in [Month 1]? <i>If Don't Know enter 9999. If No Income enter 0</i></p>	<p>integer</p>
<p>N Mpesa1Source 195 (Give source of data)</p>	<p>select_one source_list2 \${Mpesa1}!=9999 R <input type="radio"/> Register 1 <input type="radio"/> Monthly report 2 <input type="radio"/> Provider self-report 3</p>
<p>N Mpesamonth 196 Which was Month 1, the latest completed month with data available?</p>	<p>date Month: <input type="text"/> Year: <input type="text"/></p>

	<p>N mpesapage2 Mpesa Month 2</p>
<p>N Mpesa2 197 How much did you receive from mobile money in [Month 2]? <i>If Don't Know enter 9999. If No Income enter 0</i></p>	<p>integer</p>
<p>N Mpesa2Source 198 (Give source of data)</p>	<p>select_one source_list2 \${Mpesa2}!=9999 R <input type="radio"/> Register 1 <input type="radio"/> Monthly report 2 <input type="radio"/> Provider self-report 3</p>

	<p>N mpesapage3 Mpesa Month 3</p>
<p>N Mpesa3 199 How much did you receive from mobile money in [Month 3]? <i>If Don't Know enter 9999. If No Income enter 0</i></p>	<p>integer</p>
<p>N Mpesa3Source 200 (Give source of data)</p>	<p>select_one source_list2 \${Mpesa3}!=9999 R <input type="radio"/> Register 1 <input type="radio"/> Monthly report 2 <input type="radio"/> Provider self-report 3</p>

<p>N triageobs 201 [Observe the triage desk. Is triage system in place and staffed?]</p>	<p>select_one yes_no \${triageask}!=3 R <input type="radio"/> Yes 1</p>
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<p><i>Verify through observation</i></p>	<p><input type="radio"/> No 2</p>
<p>N recordsobs 202 [Ask to see a recent patient record where they are filed away. Is a recent patient record observed?] <i>Verify through observation</i></p>	<p>select_one yes_no \${recordsask}!=3 R <input type="radio"/> Yes 1 <input type="radio"/> No 2</p>
<p>N mtuhaobs 203 [Ask to see an MTUHA monthly report. Is a MTUHA report observed?] <i>Verify through observation</i></p>	<p>select_one yes_no \${mtuhaask}!=2 R <input type="radio"/> Yes 1 <input type="radio"/> No 2</p>
<p>N patindsobs 204 [Ask to see reports of patient indicators that are not MTUHA. How many indicators can you see reported?] <i>Verify through observation</i></p>	<p>select_one kpi_no \${patindsask}!=4 R <input type="radio"/> 1-2 patient indicators 1 <input type="radio"/> 3-9 patient indicators 2 <input type="radio"/> 10+ patient indicators 3 <input type="radio"/> No patient indicators 4</p>
<p>N freqpatindobs 205 [How frequently are they reported?] <i>Verify through observation</i></p>	<p>select_one freq \${patindsobs}!=4 and \${patindsask}!=4 R <input type="radio"/> Yearly 1 <input type="radio"/> Quarterly 2 <input type="radio"/> Monthly 3 <input type="radio"/> Weekly 4 <input type="radio"/> Never 5</p>
<p>N busindsobs 206 [Ask to see reports of business indicators. How many indicators can you see reported?] <i>Verify through observation</i></p>	<p>select_one kpibusiness_no \${busindsask}!=4 R <input type="radio"/> 1-2 business indicators 1 <input type="radio"/> 3-9 business indicators 2 <input type="radio"/> 10+ business indicators 3 <input type="radio"/> No business indicators 4</p>
<p>N freqbusindobs 207 [How frequently are they reported?] <i>Verify through observation</i></p>	<p>select_one freq \${busindsask}!=4 and \${busindsobs}!=4 R <input type="radio"/> Yearly 1 <input type="radio"/> Quarterly 2 <input type="radio"/> Monthly 3 <input type="radio"/> Weekly 4 <input type="radio"/> Never 5</p>
<p>N targetobs 208 [Ask to see a record of the targets. Is there a record observed?] <i>Verify through observation</i></p>	<p>select_one yes_no \${targetask}!=4 R <input type="radio"/> Yes 1 <input type="radio"/> No 2</p>
<p>N trainobs 209 [Ask to see the training plan. Is it observed?] <i>Verify through observation</i></p>	<p>select_one yes_no \${trainask}!=3 R <input type="radio"/> Yes 1 <input type="radio"/> No 2</p>

