

We need to understand higher level of state govt sector, private sector and NGOs, WCD.

Private sector

First get state level policies about the private sector.

Get numbers – registered and non-registered. Meet the person who registers them. Look for what they have got. Identify different categories and

How are they being monitored? Maybe the DM can give you this information.

What segment of the population comes here?

What structures? Monitoring? Supervisions? Sharing data?

Structure: administrative structure, how they link with the govt, the various departments, who is responsible for making interactions with other hospitals/NGOs/govt. Which link is interacting with which link.

Information – what information do they keep – about services, drug supply, about patients, financial information.

If they are monitored by the DM, we will need to go there.

NGO sector:

1. Start at state level – how are they registered and start? Start from there, find out which are the big ones? Any process of registration at district level? Check how many official ones are registered there?
2. What is the process of interacting with state level? What is their information about service delivery, record keeping, finance, commodities?
3. Structure? How does it differ from other NGOs? Organogram? Make a graphic diagram also.
4. Which are good and bad? Capture variation – take say 2 NGOs in each district.
5. What is the forum for interactions?

Redacted

Designation. What type of private sector orgs do you interact with and what sort of interactions are there?

SIFPSA is in a transition phase. May be supporting NRHM eventually. In IEC, new models if they create. May establish sifpsa as a training institute. May be decentralising. Still in a design stage. Right now provide technical support to NRHM.

Run two big programmes at the moment – merrigold clinics. HLPPT is funded for merrigold clinics. Pgraded by technical support. small clinics at tehsil or block level. Wherever they find a qualified doctor. Right in 35 districts but plan to

Voucher scheme – cover 5 big towns. Accredited private hospitals- 50 so far. People get free delivery, anc, pnc

Empanelled hospitals – have a checklist to go and assess. Then discuss with them and if they agree to pricing etc then empanel them.

Voucher scheme is running very well.

Voucher management unit for supervision.

Send quarterly report

Can see HLPPT headquarter – redacted (project director – Merrigold network) redacted. Vikas nagar. (This is a trust)

Regular meetings, fund them, they do detailed reporting, monitoring, lot of changes have been brought about in the design etc.

NGOs- no present projects. Used to do a lot with NGOs.

How do you select them? How do you confirm their legal status?

How do you work with them and monitor them? Is there any data sharing?

Which are good ones and not so good ones?

Is there any central body that monitors and certifies them from time to time?

Where do they register?

Mostly with CMO but HLPPT used to go around and identify them through a mapping. HLPPT is in Unnao but not in Sitapur.

Client load in merrigold is middle class.

Voucher scheme – 50 hospitals in 5 towns.

Hospitals get paid in time that is why they are motivated to be a part.

Voucher scheme – deliveries, anc, pnc, rti/sti, and any other condition – general check up once a year if someone is ill.

Challenge – how to get data from private sector. They are willing to give for whatever you pay them.

We should use them more in programmes now and support them more. Their beds are not utilised etc. Only after then we should ask them for data. Once they are a part and feel part of a social initiative, then they will also share data. Also need to be reassured that they will not be penalised. Also create similar systems like public sector for them.

CMO does take data from them on FP, JSY voucher.

List of nursing homes is with redacted.

(GM private sector)

Additional Director:

Structure of the state health directorate

Relationship with the NRHM. What programmes do they do together and do separately?

Interactions? Formal and informal? Meetings, planning etc.

Who supervises whom?

What records do they get here? What do they do with them?

How are these going to be changed in the future?

Collect all their records.