# **CBNC MIDLINE -HEALTH EXTENSION WORKER INTERVIEW FORM**

MODUL	E 1 BACKGROUND INFOR	MATION OF THE HEALTH POST	
HE1.1	Date (dd/mm/yyyy) Gregorian Calendar	_ /  /     dd / mm / yy	HE1.1
HE1.2	Region Code		HE1.2
HE1.3	Zone Code		HE1.3
HE1.4	Woreda Name		HE1.4
HE1.5	Woreda code	I	HE1.5
HE1.6	PHCU code	<u>  _   _   _   _   _   _   _   _   _   _</u>	HE1.6
HE1.7	Health Post Code	<u>  </u>	HE1.7
HE1.8	Unique ID (composed of the 2 digit region, 2 digit zonal, 2 digit woreda code, 2 digit PHCU code and one digit health post)	_  /   /   /   Region/ Zone / Woreda / PHCU / Health Post	HE1.8
HE1.9	GPS Latitude Take coordinates of health post	 	HE1.9
HE1.10	GPS Longitude Take coordinates of health post		HE1.10
HE1.11	Interviewer Initials	<u> </u>	HE1.11
HE1.12	Did you read the HEW the consent form?	1 = Yes 2 = No	HE1.12
HE1.13	Did the HEW agree to be interviewed?	1= Yes - GO TO MODULE 2 2 = No	HE1.13
HE1.14	If not, why not?	END	HE1.14

# **MODULE 2: BACKGROUND OF HEW**

# INTERVIEWER:

Thank you very much for agreeing to respond to this survey. I would first like to ask you about background and training

HE2.1	What is your name?				HE2.1
HE2.2	What is your date of birth?	dd	mm  _ yyyy   _	_	HE2.2
112.2	What is your date or birtin	Ethiopia	ın Calendar		
HE2.3	What is the number of years you attended school?	Write nu	ımber of years	Years	HE2.3
HE2.4	Do you have any specific qualification in addition to HEW training?	1 = Yes 2 = No – GO TO HE2.6		 	HE2.4
HE2.5	IF yes, specify				HE2.5
HE2.6	For how long have you worked as an HEW (including work at other kebeles)?	Write number of years.  If less than one year, enter number of months only.		Years    _  Months	HE2.6
HE2.7	For how long have you worked as an HEW in this Health post?	Write number of years and months.  If less than one year, enter 00 years and number of months		Years    Years  Months	HE2.7
HE2.8	Do you reside in this kebele?	1 = Yes 2 = No			HE2.8
HE2.9	Was a home provided to you by the kebele?	1 = Yes 2 = No			HE2.9
HE2.10	How many HEWs work in this health post?		ımber, including the person terviewed		HE2.10
HE2.11	How many days a week is the health post facility functionally open by at least 1 HEW?	Enter number of days		 	HE2.11
	1		For each: 1 = Yes	2 = No	
		HE2.12	Health center		HE2.12
	weekend and public holidays-	HE2.13	Health Post		HE2.13
where do the residents of the kebele seek medical care?		HE2.14	With HEW (at her house or elsewhere)		HE2.14
Select all	that apply	HE2.15	Pharmacy	<u>  </u>	HE2.15
		HE2.16	Traditional Healers		HE2.16
		HE2.17	Other – GO TO HE 2.18	<u> </u>	HE2.17
		HE2.18	Specify	•	HE2.18

# **MODULE 3: ALL HEWS KNOWLEDGE**

INTERVIEWER: I would now like to ask you some questions that relate to newborn health.

INTERVIEWER:: FOR ALL UNPROMPTED KNOWLEDGE QUESTIONS MOVE ON TO NEXT QUESTION WHEN 4 INCORRECT ANSWERS HAVE BEEN GIVEN.

		For each 1 - Vec 2 - No		
		For each: 1 = Yes 2 = No	, 	1150.4
	HE3.1	Deliver baby onto mother's abdomen		HE3.1
	HE3.2	Dry and wrap baby		HE3.2
	HE3.3	Assess breathing		HE3.3
What are the <b>main</b> components of immediate newborn care?	HE3.4	Delay cord clamping for three minutes		HE3.4
Do not manual	HE3.5	Tie and cut cord appropriately		HE3.5
Do not prompt Select all mentioned.	HE3.6	Skin to skin contact		HE3.6
	HE3.7	Initiate breastfeeding		HE3.7
	HE3.8	Apply TTC eye ointment		HE3.8
	HE3.9	Apply chlorohexidine on cord		HE3.9
	HE3.10	Give Vitamin K		HE3.10
	HE3.11	Weight baby		HE3.11
		For each: 1 = Yes 2 = No		
	HE3.12	Advice washing hands before touching baby	<u>  </u>	HE3.12
	HE3.13	Check for danger sings		HE3.13
	HE3.14	Check for congenital abnormalities	<u>  </u>	HE3.14
	HE3.15	Measure temp		HE3.15
	HE3.16	Measure weight		HE3.16
	HE3.17	Apply TTC eye ointment		HE3.17
What are the main components of the <u>first PNC visit</u> for newborn?	HE3.18	Encourage exclusive breast feeding for baby	<u>  </u>	HE3.18
Do not prompt Select all mentioned	HE3.19	Advice to delay bathing of baby for 24 hrs	<u> </u>	HE3.19
	HE3.20	Encourage skin to skin contact		HE3.20
	HE3.21	Provide cord care (Chlorohexidine)	<u>  </u>	HE3.21
	HE3.22	Education on appropriate cord care (Chlorohexidine)	<u>  </u>	HE3.22
	HE3.23	Vaccinate for polio and BCG		HE3.23
	HE3.24	Teach mother on how to recognize newborn danger signs using family health card.		HE3.24
What are the main components of		For each: 1 = Yes 2 = No	)	
subsequent (3 <sup>rd</sup> and 7 <sup>th</sup> day and 6 <sup>th</sup> week) PNC visits for newborn?	HE3.25	Check for newborn danger signs		HE3.25
	HE3.26	Advice to keep cord clean	1 1	HE3.26

Do not prompt	HE3.27	Assess breastfeeding	1 1	HE3.27
Select all mentioned	HE3.28	Advise on breastfeeding		HE3.28
	HE3.29	Ensure baby is kept warm		HE3.29
	HE3.30	Check baby's weight		HE3.30
	HE3.31	Vaccination	<u></u>	HE3.31
	1123.31	For each: 1 = Yes 2 = No		1123.31
			, 	HE3.32
When a newborn weighs less than 1.5	HE3.32	Continue feeding with expressed breast milk	II	ПЕЗ.32
kgs or has a gestational age of less than 32 weeks, what special care do you	HE3.33	Monitor ability to breastfeed		HE3.33
provide?	HE3.34	Cover baby well including head	<u> </u>	HE3.34
Do not prompt Select all mentioned	HE3.35	Hold close to mother	<u>                                     </u>	HE3.35
	HE3.36	Refer urgently with mother to health center or hospital		HE3.36
		For each: 1 = Yes 2 = No	)	
	HE3.37	Make sure the baby is warm		HE3.37
When a newborn weighs between 1.5 - 2.5 kgs or has a gestational age of 32-<37	HE3.38	Educate on optimal breastfeeding		HE3.38
weeks, what special care do you provide?	HE3.39	Monitor ability to breastfeed		HE3.39
Do not prompt Select all mentioned	HE3.40	Monitor baby for the first 24 hours	<u> </u>	HE3.40
	HE3.41	Educate on infection prevention	II	HE3.41
		For each: 1 = Yes 2 = No	)	
What are the main signs for good attachment during breast feeding?	HE3.42	Chin touching breast		HE3.42
g g	HE3.43	Mouth open wide	<u>                                     </u>	HE3.43
Do not prompt Select all mentioned	HE3.44	Lower lip turned out	<u>    </u>	HE3.44
Select all mentioned	HE3.45	More areola showing above		HE3.45
		For each: 1 = Yes 2 = No	)	
	HE3.46	Not well-attached to breast		HE3.46
	HE3.47	Not suckling effectively		HE3.47
How do you determine feeding problems	HE3.48	Less than 8 breastfeeds in 24 hours		HE3.48
in a newborn?  Do not prompt	HE3.49	Switching to another breast before one is emptied		HE3.49
Select all mentioned	HE3.50	Receives other foods or drinks (even water)		HE3.50
	HE3.51	Underweight for age	<u>                                     </u>	HE3.51
	HE3.52	Thrush (ulcers or white patches in mouth)		HE3.52
		For each: 1 = Yes 2 = No	<u> </u>	
When a newborn shows signs of feeding	HE3.53	Advise mother to breastfeed as often and as long as infant wants in 24 hours		HE3.53
problems or is underweight, what initial steps do you take?	HE3.54	Teach mother correct positioning and attachment		HE3.54
Do not prompt Select all mentioned	HE3.55	Educate on exclusive breastfeeding		HE3.55
	HE3.56	Teach the mother to treat thrush at home	<u> </u>	HE3.56

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	HE3.57	Follow-up any feeding problem		HE3.57
	HE3.58	Follow-up any thrush in two days	<u> </u>	HE3.58
	HE3.59	Follow-up under weight for age in 14 days	<u> </u>	HE3.59
		For each: 1 = Yes 2 = No	•	
	HE3.60	Convulsions		HE3.60
	HE3.61	Stopped feeding or significantly reduced feeding		HE3.61
	HE3.62	Severe chest in drawing		HE3.62
	HE3.63	Fast breathing	<u>  </u>	HE3.63
What are the main signs for very severe disease in newborns?  Do not prompt Select all mentioned	HE3.64	Temperature with 37.5 or more (warm) (Note: if high temperature only mentioned ask for clarification to what extent)	<u> </u>	HE3.64
		Temperature less than 35.5 (cold)		
	HE3.65	(Note: if low temperature only mentioned ask for clarification to what extent)		HE3.65
	HE3.66	No or very limited movement on stimulation		HE3.66
		•		
	HE3.67	Continue to breastfeed or if unable to suck give breast milk that has been expressed		HE3.67
When the newborn presents signs of very	HE3.68	Begin a dose of amoxicillin (pre-referral)	<u> </u>	HE3.68
severe disease, what initial steps do you take?	HE3.69	Begin a dose of gentamycin antibiotics (pre-referral)	<u>  </u>	HE3.69
Do not prompt	HE3.70	Refer URGENTLY	<u>  </u>	HE3.70
Select all mentioned	HE3.71	When referral is not possible treat with/prescribe amoxicillin for 7 days		HE3.71
	HE3.72	When referral is not possible treat with gentamycin daily for 7 days	<u> </u>	HE3.72
		For each: 1 = Yes 2 = No		
What are the main signs for local bacterial infection in newborns?	HE3.73	Umbilicus red	<u> </u>	HE3.73
Do not prompt Select all mentioned	HE3.74	Umbilicus draining pus	<u> </u>	HE3.74
	HE3.75	Skin pustules		HE3.75
		For each: 1 = Yes 2 = No	<u> </u>	
When the newborn presents signs of local bacterial infection, what initial steps do	HE3.76	Give amoxicillin syrup for 5 days		HE3.76
you take?  Do not prompt	HE3.77	Follow up care on 2 <sup>nd</sup> day from initial visit		HE3.77
Select all mentioned	HE3.78	Advice mother when to return	<u> </u>	HE3.78

		HE3.79	Breastfeed more frequently	1 1	HE3.79
			Advice mother to give breast		HE3.80
		HE3.80	milk more frequently		1123.00
		HE3.81	Advice mother to keep baby warm	<u>  </u>	HE3.81
HE3.82	Are there any possible side effective using injectable gentamicin for illness?		1= Yes - 2 = No - GO TO HE3.93	<u> </u>	HE3.82
			For each: 1 = Yes 2 = No	)	
		HE3.83	Kidney damage (nephropathy)		HE3.83
		HE3.84	Nerve damage (neuropathy especially hearing or visual damage)	<u> </u>	HE3.84
		HE3.85	Hearing loss		HE3.85
	he possible side effects of table gentamicin for neonatal	HE3.86	Lethargy		HE3.86
illness?	table gentamion for Heonatal	HE3.87	Nausea/vomiting	<u>    </u>	HE3.87
		HE3.88	General anaphylactic reaction	<u>                                  </u>	HE3.88
		HE3.89	Fever		HE3.89
	HE3.90	Poor appetite		HE3.90	
	HE3.91	Weight loss		HE3.91	
		HE3.92	Skin rash		HE3.92
	Is there any contraindication of		1= Yes		HE3.93
HE3.93	injectable gentamicin for the ne illness?	onatal	2 = No – GO TO HE3.97		
	1		For each: 1 = Yes 2 = No	)	
What are those possible contraindications of using injectable gentamicin for the		HE3.94	History of general body reaction or shock to injectable gentamicin (Anaphylactic reaction		HE3.94
neonatal ill		HE3.95	History of kidney/urine problem	<u>  </u>	HE3.95
		HE3.96	History of skin reaction to gentamicin		HE3.96
HE3.97	Are there any possible side effects of using amoxicillin for the neonatal illness?		1= Yes 2 = No - GO TO HE3.99	<u> </u>	HE3.97
HE3.98	What are the possible side effective using amoxicillin for the neonatillness?		1 = General anaphylactic reaction (penicillin hypersensitivity)	<u> </u>	HE3.98
HE3.99	Is there any contraindication of amoxicillin for the neonatal illne		1= Yes 2 = No - GO TO HE3.101		HE3.99
HE3.100	What are those possible contraindications of using amore for the neonatal illness	xicillin	1 = History of General body reaction or shock to amoxicillin (penicillin hypersensitivity)	<u>  </u>	HE3.100
HE3.101	Are there any possible additional side effect using antibiotics (injectable gentamicin or amoxicillin) for severe neonatal illness?		1= Yes 2 = No - GO TO HE3.103	<u> </u>	HE3.101
HE3.102	What are those additional si effects of using antibiotics (injectable gentamicin or amoxicillin) for non-severe n		1 = Drug resistance		HE3.102

illness?				
Note to Interviewer: Indicate in the follow about the degree of severity or level of the and severe dehydration				
What are the main signs for jaundice in		For each: 1 = Yes 2 = No	0	
newborns?	HE3.103	Yellow skin		HE3.103
Do not prompt Select all mentioned	HE3.104	Yellow eyes	<u> </u>	HE3.104
		For each: 1 = Yes 2 = No	0	
	HE3.105	Breastfeed more frequently		HE3.105
When the newborn presents signs of	HE3.106	Advise mother to keep young infant warm	II	HE3.106
When the newborn presents signs of jaundice, what initial steps do you take?  Do not prompt	HE3.107	Expose to sunshine 20 to 30 minutes every day		HE3.107
Select all mentioned	HE3.108	Advise mother to return immediately if sign & symptoms of jaundice aggravates	<u> </u>	HE3.108
	HE3.109	Follow-up in 2 days	<u> </u>	HE3.109
		For each: 1 = Yes 2 = No	0	
What are the main symptoms/signs for severe jaundice in newborns?	HE3.110	Jaundice in newborns of Age 14 days or more	<u> </u>	HE3.110
Do not prompt	HE3.111	Jaundice in newborns of Age less than 24 hours		HE3.111
Select all mentioned	HE3.112	Palms yellow		HE3.112
	HE3.113	Soles yellow		HE3.113
		For each: 1 = Yes 2 = No	0	
When the newborn presents symptoms	HE3.114	Breastfeed more frequently		HE3.114
When the newborn presents symptoms /signs of severe jaundice what initial steps do you take?	HE3.115	Refer URGENTLY to health center /hospital	<u> </u>	HE3.115
Do not prompt Select all mentioned	HE3.116	Keep the baby warm	<u> </u>	HE3.116
What are the main signs for some		For each: 1 = Yes 2 = N	0	
dehydration caused by diarrhea in newborns?	HE3.117	Restless and irritable		HE3.117
Do not prompt	HE3.118	Sunken eyes	ll	HE3.118
Select all mentioned	HE3.119	Skin pinch goes back slowly	<u>  </u>	HE3.119
		For each: 1 = Yes 2 = N	0	
When the newborn presents signs of some dehydration caused by diarrhea	HE3.120	Give ORS fluids		HE3.120
what initial steps do you take?  Do not prompt	HE3.121	Give zinc treatment for 10 days	<u>  </u>	HE3.121
Select all mentioned	HE3.122	Advise mother to breastfeed more frequently and longer		HE3.122

	HE3.123	Keep the infant warm	<u> </u>	HE3.123
	HE3.124	Advise mother when to return	<u>  </u>	HE3.124
	HE3.125	Follow up in 2 days	<u>  </u>	HE3.125
NAME of the state		For each: 1 = Yes 2 = No	)	
What are the main symptoms/signs for severe dehydration caused by diarrhea in newborns?	HE3.126	Limited or No movement even when stimulated	<u> </u>	HE3.126
Barrat manual	HE3.127	Sunken eyes		HE3.127
Do not prompt Select all mentioned	HE3.128	Skin pinch goes back VERY slowly	<u> </u>	HE3.128
		For each: 1 = Yes 2		
	HE3.129	Give first dose of amoxicillin syrup	<u> </u>	HE3.129
When the newborn presents signs of severe dehydration caused by diarrhea	HE3.130	Give first dose of IM Gentamycin		HE3.130
what initial steps do you take?	HE3.131	Refer URGENTLY to health center/hospital	<u> </u>	HE3.131
Do not prompt Select all mentioned	HE3.132	Ensure mother gives child ORS on the way to health center/hospital		HE3.132
	HE3.133	Advise mother to breastfeed more frequently and longer		HE3.133
	HE3.134	Advice mother to keep young infant warm	<u> </u>	HE3.134

## **MODULE 4: TRAINING OF THE HEW**

Interviewer: I would now like to ask you some questions on your training.

INTERVIEWER: PLEASE STATE THE START AND END MONTHS THAT CAPTURE THE PAST 12 MONTHS FROM THE DATE OF THE INTERVIEW AND INSERT IT INTO THE QUESTION BELOW.

Have you received training or tra	aining update from HC,	Woreda health office or	NGO in the last 12
months between	(start month) and	(end month)	in?

## [READ TOPIC]

FOR EACH QUESTION IF NO ASK THE FOLLOWING: Did you receive a training or training update more than 12 months ago?

## REPEAT BOTH QUESTIONS FOR EACH TOPIC

		Yes, within past 12 months	Yes, over past 12 months ago	No in-service training or update		
HE4.1	CBNC	1	2	3		HE4.1
HE4.2	Providing antenatal services	1	2	3		HE4.2
HE4.3	PMTCT	1	2	3		HE4.3
HE4.4	Misoprostol use	1	2	3		HE4.4
HE4.5	Providing post-natal care to mother	1	2	3		HE4.5
HE4.6	Providing postnatal care to newborn	1	2	3		HE4.6
HE4.7	Clean cord care	1	2	3		HE4.7
HE4.8	Managing newborns with very severe disease	1	2	3		HE4.8
HE4.9	Managing newborn with local bacterial infection	1	2	3		HE4.9
HE4.10	Managing newborn neonates with jaundice/severe jaundice	1	2	3		HE4.10
HE4.11	Managing neonates with diarrhea	1	2	3		HE4.11
HE4.12	Managing neonates with feeding problem or who are underweight	1	2	3		HE4.12
HE4.13	iCCM	1	2	3		HE4.13
HE4.14	Using referral forms for VSD	1	2	3		HE4.14
HE4.15	Using/filling family folder	1	2	3		HE4.15
HE4.16	Integrated Refresher training on MNCH services	1	2	3		HE4.16
HE4.17	EPI	1	2	3		HE4.17
HE4.18	Can you tell us whether or not you were satisfied with the quality of training received for managing sick neonate?	1 = Yes was satis 2 = No was not s 3 = Neither satisf HE4.21		HE4.18		

	Do not give options to the respondent				
HE4.19	IF YES, then what was the level of satisfaction  Give both options to the respondent	1. Fully satisfied – GO TO HE4.21 2. Somewhat satisfied – GO TO HE4.21			HE4.19
HE4.20	IF NO, then what was the level of dissatisfaction  Give both options to the respondent	Fully dissatisfied     Somewhat dissatisfied		<u> </u>	HE4.20
			For each: 1 = Yes 2 = No	- N	
	How can the quality of the training be further improved  Read list.		More training		HE4.21
			More practice sessions	II	HE4.22
			More training aids		HE4.23
Select a	ll that apply.	HE4.24	More post training supervision		HE4.24
		HE4.25	Other – GO TO HE4.26		HE4.25
		HE4.26	Specify	1	HE4.26

#### MODULE 5: SUPPORTIVE SUPERVISION

#### **INTERVIEWER:**

I would now like to ask some questions about <u>supportive supervision</u> you have received. By supportive supervision I mean being visited by individuals from the region, zone, woreda and/or health center to discuss, review and give feedback on your <u>TECHNICAL</u> or <u>PROFEESIONAL</u> work.

#### INTERVIEWER: PLEASE STATE THE START AND END MONTHS THAT CAPTURE THE PAST 6 MONTHS FROM THE DATE OF THE INTERVIEW AND INSERT IT INTO THE QUESTION BELOW. **LAST 6 MONTHS: STATE THE START & END MONTHS** START MONTH **END MONTH** Have you received a supportive HE5.1 supervisory visit in the last 6 1 = Yes HE5.1 months? 2 = No - GO TO HE5.28For each: 1 = Yes 2 = No IF YES: Who from? HE5.2 Woreda health office HE5.2 Select all that apply HE5.3 PHCU/health centre HE5.3 \_\_\_ HE5.4 NGO HE5.4 HE5.5 IF YES: How many times did you receive HE5.5 Enter total number of times this visit in the last 6 months? HE5.6 How many of these visits were in last 3 HE5.6 Enter total number of times months? HE5.7 How many of these visits were in last 1 HE5.7 Enter total number of times month? 1 = Woreda Health Office HE5.8 2 = Health Centre 3 = NGOWho provided the most recent 4 = Woreda Health Office and Health supervisory visit? center HE5.8 \_\_\_ 5 = Woreda Health Office and NGO Select one 6 = Health Center and NGO 7 = All three together (Woreda, Health Center, NGO) For each: 1 = Yes 2 = No Discussing early identification of HE5.9 HE5.9 pregnancy HE5.10 Discussing provision focused ANC HE5.10 HE5.11 Discussing promotion of institutional HE5.11 If YES to HE 5.1: Did that visit include delivery any of the following? HE5.12 Discussing safe and clean delivery HE5.12 Discussing immediate newborn care HE5.13 Read all the following HE5.13 including cord care (chlorohexidine) Discussing recognition of asphyxia, HE5.14 HE5.14 initial stimulation, and resuscitation of newborn babies Discussing prevention and HE5.15 HE5.15 management of hypothermia

		1	T	1	
		HE5.16	Discussing management of pre-term and/or low birth weight neonates		HE5.16
		HE5.17	Discussing management of very severe disease in newborns		HE5.17
		HE5.18	Discussing HEW activities with WDA		HE5.18
		HE5.19	Observing record keeping		HE5.19
		HE5.20	Checking the register for consistency and completeness		HE5.20
		HE5.21	Checking supplies including training manuals, job aides, request forms		HE5.21
		HE5.22	Delivering supplies including /training manuals, job aides, request forms		HE5.22
		HE5.23	Observing client Consultation with HEW		HE5.23
		HE5.24	Conducted postnatal household visits together to observe HEWs skill on checking general danger signs		HE5.24
		HE5.25	Checking if they visited a sick neonate under treatment or that has been treated,	  I	HE5.25
		HE5.26	Providing WRTTTEN feedback to you on your work		HE5.26
		HE5.27	WRTTTEN feedback: copy of the last visit available and checked by the interviewer	L	HE5.27
HE5.28	Did you receive a follow up visit within 6 weeks of CBNC training to assess and support your CBNC work?		GO TO HE5.33 BNC training – GO TO HE5.33		HE5.28
		F	or each: 1 = Yes 2 = No		
If received CBNC post-training visit who		HE5.29	Zone		HE5.29
conducte	d 6 weeks follow up visit?	HE5.30	Woreda	<u>  </u>	HE5.30
conducte		HE5.30	Woreda Health Center		HE5.30 HE5.31

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HE5.33	Have you received a supportive supervisory visit in the last 6 months specifically for iCCM?  1 = Yes 2 = No - GO TO HE5.37				HE5.33	
If YES: Who from? Select all mentioned		For all: 1 = yes, 2 = no				
		HE5.34	5.34 Woreda health office			HE5.34
		HE5.35	PHCU/h	ealth centre		HE5.35
		HE5.36	NGO			HE5.36
HE5.37	Can you tell us whether or not you were satisfied with the QUALITY of supportive supervision received in last six months?  Do not read options	1 = Yes was satisfied 2 = No was not satisfied – GO TO 5.39 3 = Neither satisfied nor dissatisfied – GO TO HE5.40 4 = no supportive supervision in the last 6 months GO TO HE5.45		<b>D</b>	HE5.37	
HE5.38	IF YES, then what was the level of satisfaction?  Read options	1. Fully satisfied -GO TO HE5.40 2. Somewhat satisfied -GO TO HE5.40			HE5.38	
HE5.39	IF NO, then what was the level of dissatisfaction?  Read options	Fully dissatisfied     Somewhat dissatisfied			HE5.39	
	<u> </u>		For each: 1 = Yes 2 = No			
How can t	How can the quality of the supervision be		More vis	its		HE5.40
further improved:  Read list Select all that apply		HE5.41	More cra	sh trainings		HE5.41
		HE5.42	More ted	hnical supervision		HE5.42
		HE5.43	Other <b>G</b>	O TO HE 5.44		HE5.43
		HE5.44	Specify			HE5.44

#### Interviewer:

I would now like to ask you some questions about Performance Review and Clinical Mentoring Meeting (PRCMM) By this I mean when NGO, health center and health post staff meet together to review records, discuss performance, and ways to improve your TECHNICAL skills and achieve targets for CBNC/ICCM?

INTERVIEWER: PLEASE STATE THE START AND END MONTHS THAT CAPTURE THE PAST 6 MONTHS FROM THE DATE OF THE INTERVIEW AND INSERT IT INTO THE QUESTION BELOW.

#### LAST 6 MONTHS: STATE THE START & END MONTHS START MONTH **END MONTH** In the past 6 months, did you participate in a PRCMM meeting, where the health center, health post and/or NGO 1 = YesHE5.45 staff met together to discuss 2 = NoHE5.45 3 = No CBNC training - GO TO MODULE 6 performance, targets, and ways to improve HEWs' skills and achieve targets specifically for CBNC? Since training of CBNC, have you participated in any PRCM HE5.46 1 = Yes HE5.46 meeting conducted in your 2 = No - GO TO MODULE 6 Health center catchment area? Did the meeting extract data HE5.47 1 = Yes from the HEW's 0-2 month HE5.47 2 = No(newborn) registers? At that meeting, did your health center staff get a chance to HE5.48 1 = Yesoffer mentoring on how to HE5.48 2 = Noimprove your newborn illness management skills? For each: 1 = Yes 2 = No HE5.49 Early identification of pregnancy HE5.49 Focused ANC HE5.50 HE5.50 HE5.51 Promotion of institutional delivery HE5.51 HE5.52 HE5.52 Safe and clean delivery Immediate newborn care including cord HE5.53 Did that meeting cover discussions on HE5.53 care (chlorohexidine) performance and targets on the following? Recognition of asphyxia, initial HE5.54 Read all the following HE5.54 stimulation and resuscitation of newborn babies Management of diarrhea among HE5.55 HE5.55 neonate HE5.56 Breast feeding among neonate HE5.56 HE5.57 HE5.57 Immunization among neonate

HE5.58

HE5.59

Management of hypothermia

Management of pre-term and/or low

HE5.58

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		birth weight neonates		
HE	IE5.60	Management of neonatal/very severe disease		HE5.60
	IE5.61	Register review		HE5.61
	IE5.62	Community level observation		HE5.62

### **MODULE 6: HEWS SERVICES PROVIDED IN THE LAST 3 MONTHS**

Interviewer: I would now like to ask you about the services you provided in the last 3 months.

REFER TO HEW'S RECORD BOOKS (AT THE HEALTH POST REGISTERS) TO COMPLETE THE FOLLOWING; ONLY COUNT EVENTS ATTENDED BY THE SPECIFIC HEW BEING INTERVIEWED:

INTERVIEWER: PLEASE STATE THE START AND END MONTHS THAT CAPTURE THE PAST 3 MONTHS FROM THE DATE OF THE INTERVIEW AND INSERT IT INTO THE QUESTION BELOW.

### LAST 3 MONTHS: STATE THE START & END MONTHS

START MONTH	
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END MONTH						
HE6.1	Did you conduct pregnant women conference in the community in the last 3 months?	1 = Yes 2 = No – GO TO HE6.5	<u> </u>	HE6.1		
HE6.2	How regularly do you conduct the pregnant women's conference?	1 = Once a week 2 = Every two weeks 3 = Once a month 4 = Every other month 5 = Once every three months		HE6.2		
HE6.3	In the last pregnant women conference, how many women in your catchment area were pregnant?	Enter number Enter 999 if don't know		HE6.3		
HE6.4	Among them, how many of them attended the pregnant women's conference?	Enter number		HE6.4		
HE6.5	Did you provide ANC to any women in the last three months?	1 = Yes 2 = No - GO TO HE6.7	II	HE6.5		
HE6.6	IF YES: how many?	Enter number		HE6.6		
HE6.7	Did you refer any pregnant	1 = Yes		HE6.7		

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			1	1
	women from this health post to a health center or hospital in the last three months?	2 = No – GO TO HE6.9		
HE6.8	IF YES: how many?	Enter number		HE6.8
HE6.9	Did you see any women to provide postpartum care in the last three months?	1 = Yes 2 = No - GO TO HE6.11	II	HE6.9
HE6.10	<b>IF YES:</b> How many women did you see for postpartum care in the last three months?	Enter number		HE6.10
HE6.11	Did you refer any post partum women from this health post to a health center or hospital in the past three months?	1 = Yes 2 = No – GO TO HE6.13	<u> </u>	HE6.11
HE6.12	IF YES: How many?	Enter number		HE6.12
HE6.13	Did you see any newborns to provide a postnatal check for in the last three months?	1 = Yes 2 = No - GO TO HE6.15		HE6.13
HE6.14	IF YES: How many newborns did you provide a postnatal check for in the last three months?	Enter number		HE6.14
HE6.15	Did you refer any newborns from this health post to a health center or hospital in the past three months?	1 = Yes 2 = No - GO TO HE6.17	<u> </u>	HE6.15
HE6.16	IF YES: How many?	Enter number		HE6.16
HE6.17	Did you give care for prevention of hypothermia in the last three months?	1 = Yes 2 = No - GO TO HE6.19	II	HE6.17
HE6.18	IF YES: How many?	Enter number		HE6.18
HE6.19	Did you give care for management of hypothermia in the last three months?	1 = Yes 2 = No - GO TO HE6.21	II	HE6.19
HE6.20	IF YES: How many?	Enter number		HE6.20
HE6.21	Did you provide care for pre- term and/or low birth weight neonates in the last three months?	1 = Yes 2 = No – GO TO HE6.23	<u>  </u>	HE6.21
HE6.22	IF YES: How many?	Enter number	III	HE6.22
HE6.23	Did you identify newborns with suspected very severe disease in the last three months?	1 = Yes 2 = No - GO TO HE6.25	II	HE6.23
HE6.24	IF YES: How many?	Enter number		HE6.24
HE6.25	Did you treat newborns with suspected very severe disease in the last three months?	1 = Yes 2 = No – GO TO HE6.28 3 = Antibiotics not available – GO TO HE6.28	<u> </u>	HE6.25
HE6.26	IF YES: how many?	Enter number		HE6.26
HE6.27	IF YES: how many completed the treatment at the health post?	Enter number		HE6.27
HE6.28	Did you refer any newborns from this health post to a health center or hospital for very	1 = Yes 2 = No - GO TO HE6.30		HE6.28

	severe disease in the past three months?			
HE6.29	IF YES: How many?	Enter number	II	HE6.29
HE6.30	Did you see any newborns with diarrhea in the last three months?	1 = Yes 2 = No - GO TO HE6.32	II	HE6.30
HE6.31	IF YES, how many?	Enter number		HE6.31
HE6.32	Did you see any newborns with jaundice in the last three months?	1 = Yes 2 = No - GO TO HE6.34	II	HE6.32
HE6.33	IF YES, how many?	Enter number		HE6.33
HE6.34	Are the maternity record books completely up to date until the day before survey?	1 = Yes 2 = No	II	HE6.34
HE6.35	What is number of maternity cases maintained in the last three months in the maternity register?	Enter number		HE6.35

Thank you for participating in the study.